ISO 9001:2015 AWARENESS COURSE

28 April 2021, 9am – 5pm @ Zoom



COURSE FEE: RM125/pax

Register via online **www.skillup.com.my/cc/msc**

ITS Management Sdn Bhd
012-6062738

INTRODUCTION

ISO 9001:2015 specifies requirements for a quality management system where an organization needs to demonstrate its ability to consistently provide product / services that meets customer and applicable statutory and regulatory requirements and aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

OBJECTIVES

At the end of the program , the participants able to:

- Understand the terms and terminology related to ISO 9001L2015
- Understand the purpose and benefits of a Quality Management System
- Understand and apply documentation requirements (documents and records)
- Understand the relationship between legal compliance and conformance to the standard
- Knowledge on implementing a quality management system
- Learn the value of an effective QMS and its contribution to their business
- Acquire an understanding of ISO 9001:2015 and risk based thinking

COURSE CONTENT

What is ISO 9001 Quality Management System

- Background
- Definition
- Scope

New and revised terms and definitions applicable to ISO 9001:2015

What is new

- Annex SL Structure
- Key concepts such as risk-based thinking and process approach

ISO 9001:2015 Requirements

- Clause 4 Context of the Organization
- Clause 5 Leadership
- Clause 6 Planning
- Clause 7 Support
- Clause 8 Operation
- Clause 9 Performance Evaluation
- Clause 10 Improvement

Q & A Session

TARGET GROUP

- Managers planning for QMS implementations
- Management Representative or other key personnel tasked with QMS
- QMS auditors

DURATION

1 Day (7 Hours)

